

360-Degree Feedback: strategies, tactics, and techniques for developing leaders

John E. Jones, William L. Bearley



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Find out how the emerging technology of multi-source assessment and feedback (360° feedback) can benefit your organization. This handbook presents concrete methods for creating, adapting, and using survey methods to provide sharply targeted feedback to leaders. It contains case examples of applications of 360° feedback and spells out steps for creating instruments, analyzing data from them, and providing feedback in ways that both inform and inspire. The authors give step-by-step methods for using the best practices and avoiding the many pitfalls of 360° assessment and feedback.

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